



Office of Institutional Effectiveness and Accreditation

No.	Question	2014 Mean	2015 Mean	2016 Mean	2017 Mean	2018 Mean	2019 Mean	2020 Mean	2021 Mean	2022 Mean	2023 Mean	2024 Mean	Weighted Means
Q1	LSUE has a clearly defined role in higher education in Louisiana.	↑ 3.6	↑ 3.7	↓ 3.1	↓ 3.5	↓ 3.5	↓ 3.3	↑ 3.6	↑ 3.8	↓ 3.5	↓ 3.4	↑ 4.4	3.59
Q2	LSUE is effectively fulfilling its role.	↓ 3.5	↓ 3.5	↓ 3.5	↑ 4.1	↑ 4.1	↓ 3.6	↑ 3.8	↑ 3.9	↓ 3.7	↑ 3.9	↑ 3.9	3.76
Q3	The organizational structure of LSUE is clearly defined.	↑ 3.6	↑ 3.7	↓ 3.1	↓ 3.5	↓ 3.5	↓ 3.3	↑ 3.6	↑ 3.8	↓ 3.5	↓ 3.4	↑ 3.7	3.53
Q4	I have received adequate information to provide appropriate assistance to students.	↓ 3.7	↑ 3.8	↑ 3.8	↓ 3.7	↑ 3.8	↓ 3.6	↑ 3.9	↑ 3.8	↓ 3.6	↑ 3.8	↑ 4.0	3.77
Q5	Employee rights and responsibilities are made clear to me.	↓ 3.7	↓ 3.8	↓ 3.6	↓ 3.8	↑ 3.9	↓ 3.8	↑ 4.0	↑ 4.1	↓ 3.6	↓ 3.8	↑ 4.0	3.82
Q6	I have the opportunity to be heard at LSUE through forums, meetings, evaluations, and open communication with my supervisor.	↓ 3.7	↑ 3.8	↑ 3.8	↓ 3.7	↑ 3.8	↓ 3.6	↑ 3.9	↑ 3.8	↓ 3.6	↑ 3.8	↑ 3.9	3.76
Q7	There is a fair and equitable process for recruiting and employing qualified employees.	↑ 3.6	↓ 3.5	↓ 3.3	↓ 3.4	↑ 3.7	↓ 3.3	↑ 3.7	↑ 3.9	↓ 3.5	↑ 3.7	↓ 3.5	3.56
Q8	Employment and evaluation policies are clearly communicated to me.	↓ 3.7	↑ 3.8	↑ 3.8	↓ 3.7	↑ 3.8	↓ 3.6	↑ 3.9	↑ 3.8	↓ 3.6	↑ 3.8	↑ 4.0	3.77
Q9	Adequate salaries are provided to staff.	↓ 2.2	↓ 2.1	↓ 2.0	↓ 2.3	↑ 3.3	↑ 2.6	↑ 2.6	↑ 2.5	↓ 2.2	↓ 2.0	↓ 2.1	2.34
Q10	Adequate benefits are provided to staff.	↓ 3.7	↑ 3.8	↑ 3.8	↓ 3.7	↑ 3.8	↓ 3.6	↑ 3.9	↑ 3.8	↓ 3.6	↑ 3.8	↑ 4.1	3.77
Q11	There is adequate opportunity for continued education at LSUE.	↑ 3.5	↓ 3.3	↓ 3.2	↑ 3.5	↑ 3.6	↓ 3.3	↓ 3.1	↑ 3.5	↓ 3.2	↑ 3.4	↑ 3.4	3.37
Q12	Work loads are equitable and reasonable.	↑ 3.7	↑ 3.8	↑ 3.8	↑ 3.7	↑ 3.8	↓ 3.6	↑ 3.9	↑ 3.8	↓ 3.6	↑ 3.8	↓ 3.0	3.69
Q13	Criteria for the evaluation of staff are made known and carefully followed.	↓ 3.6	↓ 3.5	↓ 3.4	↓ 3.4	↓ 3.6	↑ 3.9	↑ 3.8	↑ 4.0	↓ 3.4	↑ 3.7	↑ 4.0	3.64
Q14	The academic environment stimulates intellectual growth.	↓ 3.7	↑ 3.8	↑ 3.8	↓ 3.7	↑ 3.8	↓ 3.6	↑ 3.9	↑ 3.8	↓ 3.6	↑ 3.8	↓ 3.6	3.74
Q15	Administrators willingly listen to my concerns.	↓ 3.5	↓ 3.2	↓ 3.3	↑ 3.6	↑ 3.7	↑ 3.6	↑ 3.7	↑ 3.9	↓ 3.5	↑ 3.8	↑ 3.6	3.57
Q16	Administrators adequately respond to my concerns.	↓ 3.3	↓ 3.2	↓ 3.2	↓ 3.3	↑ 3.5	↓ 3.2	↑ 3.6	↑ 3.7	↓ 3.3	↑ 3.7	↑ 3.5	3.40
Q17	Library resources and services are adequate to meet campus needs.	↓ 3.8	↓ 3.5	↓ 3.7	↓ 3.8	↓ 3.8	↑ 3.9	↑ 4.2	↑ 4.1	↑ 4.0	↑ 4.1	↑ 4.0	3.89
Q18	Improvements result from the periodic review of my work.	↑ 3.8	↓ 3.6	↓ 3.5	↓ 3.6	↓ 3.7	↓ 3.7	↓ 3.7	↑ 4.0	↓ 3.7	↑ 4.1	↓ 3.7	3.73
Q19	I am aware of all the support services available to staff.	↑ 3.8	↑ 3.7	↓ 3.4	↑ 3.7	↑ 3.8	↓ 3.6	↑ 3.7	↑ 3.9	↓ 3.6	↓ 3.6	↓ 3.6	3.69
Q20	Accommodations for disabled persons are adequate at LSUE.	↓ 3.6	↓ 3.3	↓ 3.4	↑ 3.7	↑ 3.8	↓ 3.3	↓ 3.6	↑ 4.0	↓ 3.4	↑ 3.8	↑ 3.9	3.62
Q21	Campus security is adequate.	↓ 3.4	↓ 3.2	↑ 3.8	↓ 3.6	↑ 4.0	↑ 3.7	↑ 4.0	↑ 3.9	↓ 3.5	↑ 3.8	↑ 3.7	3.66
Q22	A variety of campus activities are available for my participation.	↓ 3.4	↓ 3.3	↓ 3.3	↓ 3.4	↑ 3.7	↑ 3.7	↓ 3.5	↑ 3.7	↑ 3.7	↑ 3.7	↑ 3.8	3.54
Q23	Registration procedures are satisfactory.	↓ 3.3	↓ 3.4	↓ 3.0	↑ 3.5	↑ 3.5	↓ 3.4	↑ 3.5	↑ 3.9	↑ 3.5	↑ 3.8	↑ 3.8	3.49
Q24	The computer equipment in the labs and offices meets my needs.	↑ 4.0	↓ 3.8	↓ 3.7	↓ 3.6	↓ 3.9	↓ 3.6	↓ 3.8	↑ 4.3	↑ 4.0	↑ 4.3	↑ 4.3	3.93
Q25	The campus buildings and grounds are well kept.	↓ 4.4	↓ 4.4	↓ 4.0	↑ 4.5	↑ 4.6	↓ 4.4	↑ 4.5	↑ 4.6	↓ 4.4	↓ 4.4	↓ 4.4	4.42

Note: The directional icons for the individual means are compared to the weighted means.
 Note that the current year data is included in the grand means.



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Q26	The cafeteria at LSUE is satisfactory (please choose n/a if you do not eat at the cafeteria).	↑ 4.0	↑ 3.9	↓ 3.7	↓ 3.7	↓ 3.8	↓ 3.5	↓ 3.5	↑ 4.0	↓ 3.8	↑ 4.1	↑ 4.2	3.84
Q27	All public relations materials I have seen accurately reflect the programs at LSUE.	↑ 3.9	↓ 3.7	↓ 3.7	↑ 3.9	↑ 4.1	↑ 3.8	↓ 3.6	↑ 3.9	↓ 3.5	↑ 3.9	↑ 3.8	3.80
Q28	I have access to adequate computer support and services from OIT.	↑ 4.2	↓ 3.9	↓ 3.8	↓ 3.8	↑ 4.3	↓ 4.0	↑ 4.4	↑ 4.4	↑ 4.2	↑ 4.3	↑ 4.3	4.14
Q29	I have access to adequate resources to do my job effectively.	↑ 3.8	↓ 3.4	↓ 3.4	↑ 3.8	↑ 3.9	↓ 3.6	↓ 3.7	↑ 4.0	↑ 3.9	↑ 3.9	↑ 4.0	3.77
Q30	Evaluations of me by supervisors are fair and accurate.	↓ 4.0	↓ 4.0	↓ 3.9	↓ 3.9	↑ 4.2	↑ 4.2	↑ 4.4	↑ 4.2	↑ 4.2	↓ 4.0	↑ 4.3	4.11
Q31	There is opportunity for advancement at LSUE.	↑ 3.1	↓ 2.9	↓ 2.8	↓ 3.0	↑ 3.4	↓ 3.0	↓ 2.9	↓ 3.0	↓ 3.0	↓ 2.9	↑ 3.1	3.01
Q32	I am involved in planning LSUE's future direction.	↓ 3.2	↓ 3.2	↓ 2.9	↓ 3.2	↑ 3.5	↓ 3.2	↑ 3.4	↑ 3.5	↓ 3.1	↓ 3.0	↑ 3.4	3.24
Q33	The LSU Eunice Purchasing Office meets my needs.	↑ 4.0	↓ 3.6	↓ 3.7	↓ 3.8	↑ 3.9	↓ 3.2	↓ 3.6	↑ 4.0	↑ 4.0	↑ 3.9	↑ 3.9	3.81
Q34	For staff who advise students (otherwise choose n/a): I have received adequate information to provide appropriate academic advisement to students.								↓ 3.5	↓ 3.3	↑ 4.1	↑ 4.0	3.66
Q35	Staff in the Business Office are helpful.	↓ 4.1	↓ 3.8	↓ 3.9	↑ 4.2	↑ 4.3	↓ 4.1	↑ 4.2	↑ 4.5	↓ 4.0	↓ 4.1	↓ 4.1	4.12
Q36	Staff in the Cafeteria are helpful.	↑ 4.1	↓ 4.0	↓ 4.0	↓ 4.0	↓ 4.0	↓ 4.0	↓ 4.0	↑ 4.2	↓ 4.0	↑ 4.1	↑ 4.3	4.06
Q37	Staff in Division Offices are helpful.	↓ 4.0	↓ 3.7	↓ 3.9	↓ 4.0	↓ 4.0	↑ 4.1	↓ 4.0	↑ 4.3	↓ 4.0	↑ 4.2	↑ 4.2	4.02
Q38	Staff in Financial Aid are helpful.	↑ 4.0	↓ 3.8	↑ 4.0	↓ 3.9	↑ 4.0	↑ 4.0	↓ 3.9	↑ 4.2	↓ 3.9	↓ 3.9	↑ 4.4	3.99
Q39	Staff in the Library are helpful.	↓ 4.1	↓ 3.8	↓ 4.0	↓ 4.0	↓ 4.1	↑ 4.2	↑ 4.4	↑ 4.5	↑ 4.2	↑ 4.3	↑ 4.2	4.15
Q40	Staff in the Registrar's Office are helpful.	↓ 3.7	↓ 3.6	↓ 3.7	↓ 3.8	↓ 4.0	↑ 4.2	↑ 4.2	↑ 4.4	↑ 4.2	↑ 4.4	↑ 4.5	4.02
Q41	Staff in Student Affairs are helpful.	↓ 3.9	↓ 3.5	↑ 4.0	↑ 4.0	↑ 4.1	↑ 4.1	↑ 4.1	↑ 4.1	↑ 4.1	↓ 3.8	↑ 4.2	3.98
Q42	Staff in Computer Services (OIT) are helpful.	↓ 4.2	↓ 3.8	↓ 4.0	↓ 4.1	↑ 4.4	↑ 4.4	↑ 4.5	↑ 4.5	↑ 4.4	↑ 4.3	↑ 4.3	4.25
Q43	Overall, I am satisfied with my role at LSUE.	↓ 3.9	↓ 3.8	↓ 3.8	↓ 3.9	↑ 4.1	↓ 3.8	↑ 4.0	↑ 4.2	↓ 3.8	↓ 3.8	↑ 4.0	3.92
	Means	↓ 3.7	↓ 3.6	↓ 3.6	↓ 3.7	↑ 3.9	↓ 3.7	↑ 3.8	↑ 3.9	↓ 3.7	↑ 3.8	↑ 3.9	3.74
	Response	73	46	43	52	40	26	44	47	50	31	36	488
	expected	103	104	85	83	109	107	102	100	89	80	67	1029
	Percent	70.9	44.2	50.6	62.7	36.7	24.3	43.1	47.0	56.2	38.8	53.7	47.4

Responses: [SD] Strongly Disagree = 1 [D] Disagree = 2 [U] Undecided = 3 [A] Agree = 4 [SA] Strongly Agree = 5
 Responses/Expected 36/67 (53.7%)

Note: The directional icons for the individual means are compared to the weighted means.
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